

AMA – SPONSORED MED PLUS ADVANTAGE

Stay at Work for Residents

Accommodation Referral Process

Once a resident indicates they need an accommodation due to a medical or behavioral health condition or when a resident initially goes out on a leave :



The GME Director or Coordinator discusses the Stay at Work for Residents Benefit with the resident.

Residents should be referred if a medical or behavioral health condition is causing them to:

- Struggle to perform duties
- Complain of pain
- Miss work often
- Show up late
- Exhibit sudden decline in performance
- Ask for accommodations that are more complex



The GME Director or Program Coordinator completes the Request for Services form and emails it to The Standard.

This is done to initiate the claim.



The Standard receives the Request for Services form.

The coordinator:

- Reviews the referral, sets it up in the system and reaches out to the resident via DocuSign to obtain the authorization form.
- Initiates a second DocuSign email to the resident requesting the healthcare provider's contact information. The resident submits healthcare provider's information and DocuSign sends required forms to the provider for completion.

- May reach out to the GME Director or Coordinator to clarify additional information
- Reviews the medical information when received; determines if the case is appropriate for the program; and if it is, assigns the case to the Consultant for case management.



The Standard works with the resident, healthcare provider, and the GME Director or Program Coordinator to provide case management and virtual or on-site assessments, if needed. Accommodation suggestions are sent to the GME Director or Coordinator for approval prior to notifying the resident.

Accommodation suggestions may include:

- Equipment
- Schedule changes
- Additional time to complete assignments/tests



The GME Director or Coordinator collaborates with The Standard to determine accommodations to help the resident remain at work or return to work after a leave.



The Standard follows up to help ensure that any approved accommodations are implemented and successful.

*If you have any questions about the program or claims process please contact
Stuart Gaunt – Stuart.Gaunt@Standard.com*

AMA  INSURANCE